

 Directedmetal 3d S.L.	QUALITY AND ENVIRONMENTAL POLICY		
	Responsible: Quality and Environmental Manager		
	Revision	0	Reference ISO 9001: 2015 ISO 14001: 2015
	Code	PT-SG-04	Issue Date 31/01/2025

Meltio's Commitment to Excellence and Innovation

At Meltio, our purpose is to provide innovative and high-quality solutions in metal additive manufacturing through laser metal fusion. Aware of our responsibility towards our customers, collaborators, and society, we adopt an approach based on the principles of quality and environmental management established by ISO 9001:2015 and ISO 14001:2015.

Our mission is to delight customers, partners, and employees by pioneering the development of affordable, reliable, safe, and easy-to-use metal 3D printing solutions, continuously reinforcing our position as disruptors.

Core Principles of Our Quality and Environmental Policy

- Customer Focus:** We are committed to identifying and meeting our customers' needs by offering products and services that meet and exceed expectations, ensuring reliability, safety, and technological excellence.
- Leadership and Commitment:** We foster effective leadership that drives a culture of quality at all levels of the organization, ensuring that all employees understand and actively contribute to our goals.
- Continuous Improvement:** Through innovation and the constant review of our processes, we seek to continually improve our quality management systems, promoting sustainability and operational efficiency.
- Employee Participation:** We recognize that the talent and commitment of our team are fundamental to achieving excellence. Therefore, we invest in continuous training and professional development.
- Process Management and Evidence-Based Decision Making:** We adopt a systematic approach to managing key processes, ensuring informed decisions based on concrete data and effective analysis.
- Mutually Beneficial Relationships with Suppliers and Stakeholders:** We work closely with our suppliers and stakeholders, building relationships based on trust and transparency to ensure mutually beneficial results.

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7. **Reduction of Environmental Impacts:** We adopt sustainable practices in line with ISO 14001 standards to protect the environment, prevent pollution, and minimize the environmental impact of our operations.

Strategic Quality and Environmental Objectives

- **Process Optimization:** Implement advanced tools to ensure efficient and high-precision manufacturing.
- **Customer Satisfaction:** Measure and continuously improve the customer experience through systematic feedback and corrective actions.
- **Regulatory Compliance:** Ensure strict compliance with applicable legal and regulatory requirements at every stage of development and production.

Implementation and Monitoring

Meltio's Quality and Environmental Policy is communicated to all interested parties and is periodically reviewed to ensure its adequacy and effectiveness in response to environmental changes and stakeholder needs. Clear metrics are implemented to evaluate performance, and action plans are developed based on the results obtained.

For a future driven by quality and innovation, Meltio moves forward confidently toward new technological frontiers.

Commitment to Equality and Inclusion

At Meltio, we are also committed to ensuring a safe, respectful, and inclusive working environment for all people, promoting equal opportunities and rejecting any form of discrimination, harassment, or unequal treatment based on gender, gender identity, sexual orientation, origin, disability, or other personal or social conditions.

In compliance with current Spanish legislation, we apply active equality and diversity policies, fostering a workplace free from violence and harassment, and ensuring respect for the rights of the LGTBI community.

This policy is integrated into our corporate culture and our commitment to continuous improvement, ensuring that everyone at Meltio can develop their talent in a safe, fair, and respectful environment.